



Board Retreat Agenda

Issaquah Service Center, Room 2A-B
Friday, August 1, 2003
10am - 2pm

960 Newport Way NW
Issaquah, WA 98027

- 10am **Implementing the Vision: How Major Corporations Do It** (*Attachment A*)
1. Facilitator..... *Michael Herschesohn, Director of NW Folk Life*
 2. Panel Members..... *Starbucks, Washington Mutual, E.M.P.*
 - a. Starbucks: Tom Barr, Director, Hot Beverages
 - b. Washington Mutual: Cheryl DiRe, Senior Vice President, Community Marketing
 - c. Experience Music Project (E.M.P.): Jon Landers, Director, External Affairs

Discussion with Board Members and Audience

Noon **Board Lunch**

- 12:30pm **Implementing the Vision at KCLS: A Report & Discussion on Current Projects** (*Attachment B*)
1. Welcoming Library..... *Denise Siers*
 2. Self Check-Out *Nancy Smith*
 3. Customer Service *Georgia Lomax & Linda Glenicki*
 4. Reference..... *Nancy Slote & Bruce Adams*
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