

## Instruction to InfoPass for students

- Step 1 website address: [www.uscis.gov](http://www.uscis.gov) or type "uscis" in search box →  Press Enter
- Step 2  → [USCIS Home Page](#)
- Step 3  → [Resources](#) (top heading)
- Step 4  → Citizenship Resource Center (left side of the screen)
- Step 5  → [Citizenship Resources Center](#) (blue link in the center of page)
- Step 6  → [Other Resources](#) (top right heading, drop box if you place a mouse on it.)
- Step 7  → [Customer Service](#) (bottom of the screen option)
- Step 8  → [INFOPASS - Make an Appointment](#)
- Step 9  → [Click for English](#) (choose your language)
- Step 10 Choices: Choose one
- [Make your appointment INFO PASS](#) (takes you to step 10)
  - [Cancel your appointment INFO PASS](#)
  - [More information about INFO PASS](#)
- Step 11 Next screen asks for zip code:   
Or  
country:
- 
- Step 12 Next screen click on one choice  
Please select an office
- Seattle Field Office
  - Spokane Field Office
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- Step 13 Next screen you will see  
Please select Kind of Service you need
- You need Service on a case that has already been filed
  - You are a new Permanent Resident and have not yet received your Permanent Residential Card
  - You want to file an application in person
  - You need a form
  - You are a United States Military Member, Military Retiree or a Military Dependent
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- The rest of the process should be self explanatory. Some of this options will need personal information data from you.
- If you have any question call the National Customer Service Center (NCSC)

1.800.375.5283