

King County Public Libraries

In-Staff Training For Working With Culturally Diverse Populations/Refugee & Immigrant Populations

February 21, 2002

Burien Public Library

Workshop Outline

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| Time:
10 min | Activity:
Introductions & "Conocimiento" (Awareness) activity (to begin discussion about individual backgrounds & family cultures of participants and their personal experience as Americans) |
| 5 min | Short discussion cc. Generalizations vs. Stereotyping and adding to your "storehouse of knowledge" |
| 60 min | Discussion (with overheads) of "Hints On Working With New Arrival Refugee & Immigrant Families At Your Library." Areas covered include: Making a long-term investment in LEP families, having flexibility in issues of "culture vs. policy," being aware of different values & expectations that families may have, culturally-appropriate ways to welcome & communicate with New Arrival families, helping New Arrival parents understand the purpose of libraries and the roles the staff play, etc. |
| 30 | Handout: "Cross-Cultural Comparisons For Educators." Discussion about culturally and linguistically-appropriate practices for highly represented New Arrival groups |
| 15 | Discussion & question period |